



ILA User Guide

The Power to Communicate with Anyone

Instantly and Effectively
Communicate. No matter the
Language, Disability, Device, or
Location



www.translatelive.com



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- 2 Set Up ILA
- 3 ILA Pro 1-1 Room
- 4 ILA Settings
- 5 Broadcast Mode
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Introduction

Instant Language Assistant

1.0

Instant Language Assistant (ILA) by Translate Live allows people to have a natural conversation that is translated in real-time in over 120 languages, dialects and is accessible for people with disabilities. The users will need to speak or type, and the conversation is instantly translated and shown to both people in real-time. All conversations are encrypted and private.

Getting started with ILA is as easy as 1-2-3. Start by selecting your language on the Host device. On the Guest Device, allow the person you will be communicating with to choose their language of choice, dialects included. Once the Guest selects their language, you will be entered in a chat room to begin communicating. The conversation is displayed on both screens in real-time. You can see full translations of the conversation as you go, making it much easier to have a natural conversation. This will prevent confusion and discomfort that can sometimes happen when communicating with someone who does not speak your language. Additionally, this will facilitate the accessibility for people who are deaf, hard-of-hearing, blind, or low vision. This allows for instant, clear communication that works with speech to text, text to speech, and is compatible with braille technology.

The customer will be provided with two different tablets (Host and Guest) with the ILA app pre-installed. The tablets will hinge together allowing ILA to be easily set on various flat surfaces. Both tablets will need to connect to WiFi or hotspot in order to utilize ILA Online features which allows for a more accurate user experience as well as all "Speech to Text" capabilities. ILA Offline mode requires both devices to be connected via Bluetooth and will allow users to communicate when network connection becomes unavailable. For the most accurate experience, be sure to have devices connected to a network.

1.1

Both users, Host and Guest, will have customizable settings such as font size, background color, etc. Allowing users to adjust either devices to their liking. The ILA Host will also have the capability to adjust Guest Settings remotely from the "Host Settings" tab. ILA also provides an external link where it will put the host and guest in a queue to connect to a live interpreter via Video Remote Interpreting (VRI) to provide ample support when needed.

Additionally, there will be a QR code on the Host device to enable users to access ILA from remote devices such as smartphones and tablets. Using the QR code or web-link does not require users to download an app. However, ILA App is available for iOS, Android and Google users.



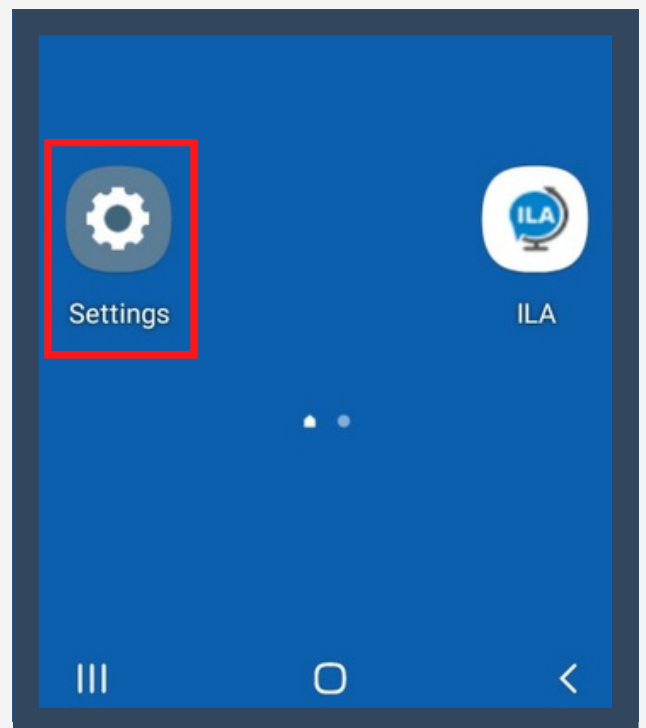
Set Up ILA

2.0

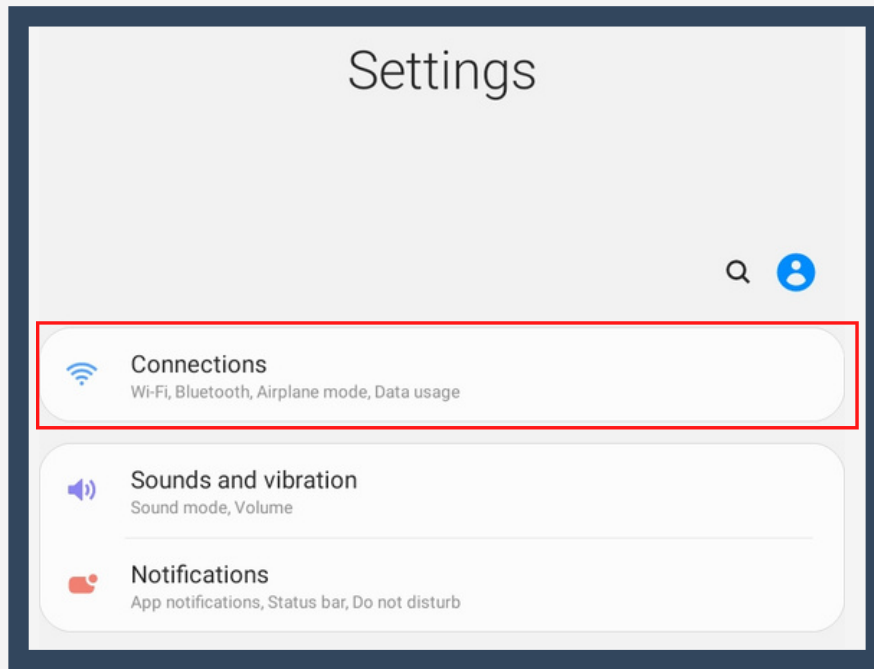
- ILA comes with 2 devices, Host Device and Guest Device



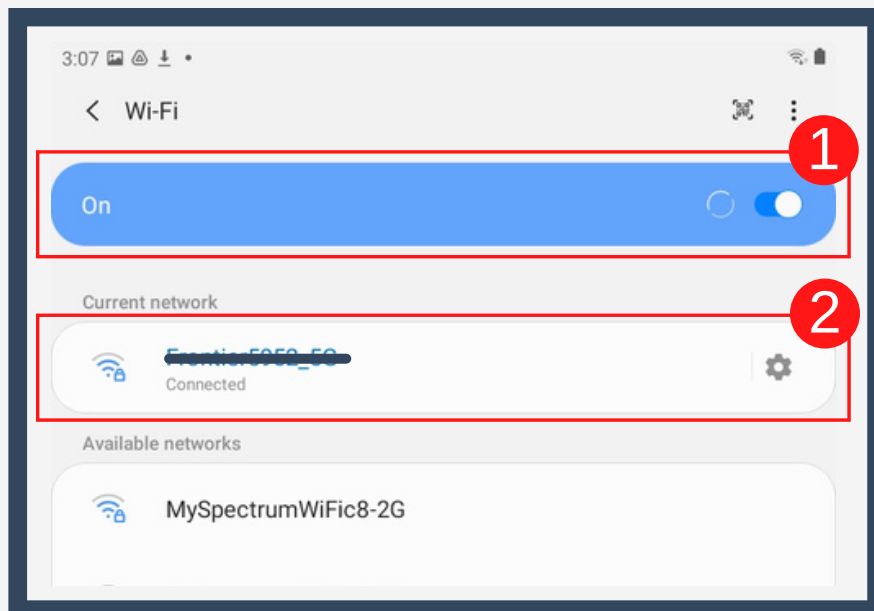
- 1) Connect to Wifi by navigating to Settings on the Device Home Screen



2.1



2) Select Connections

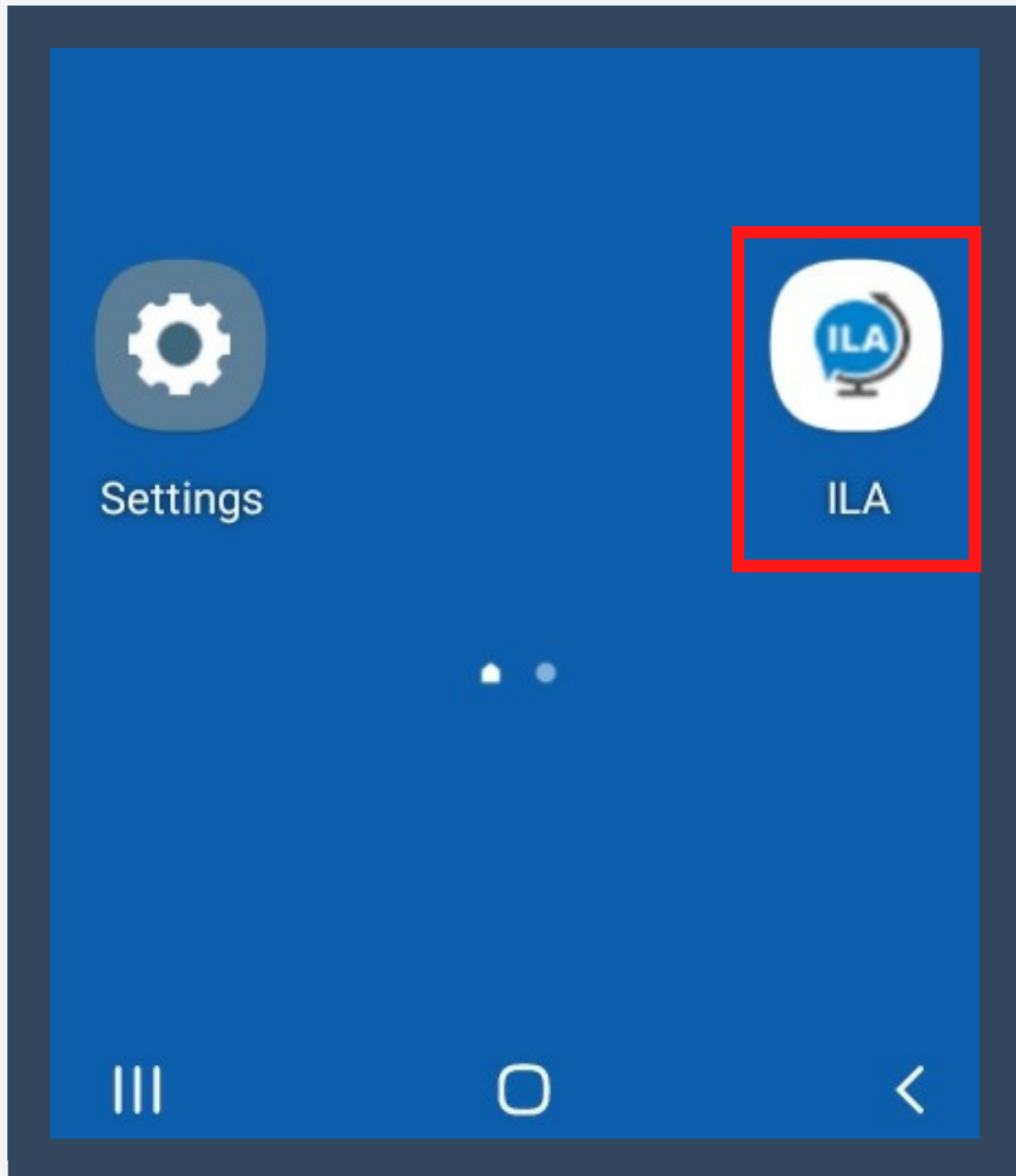


3) Turn on Wifi and Connect to available Network.

***Repeat on Both Devices**

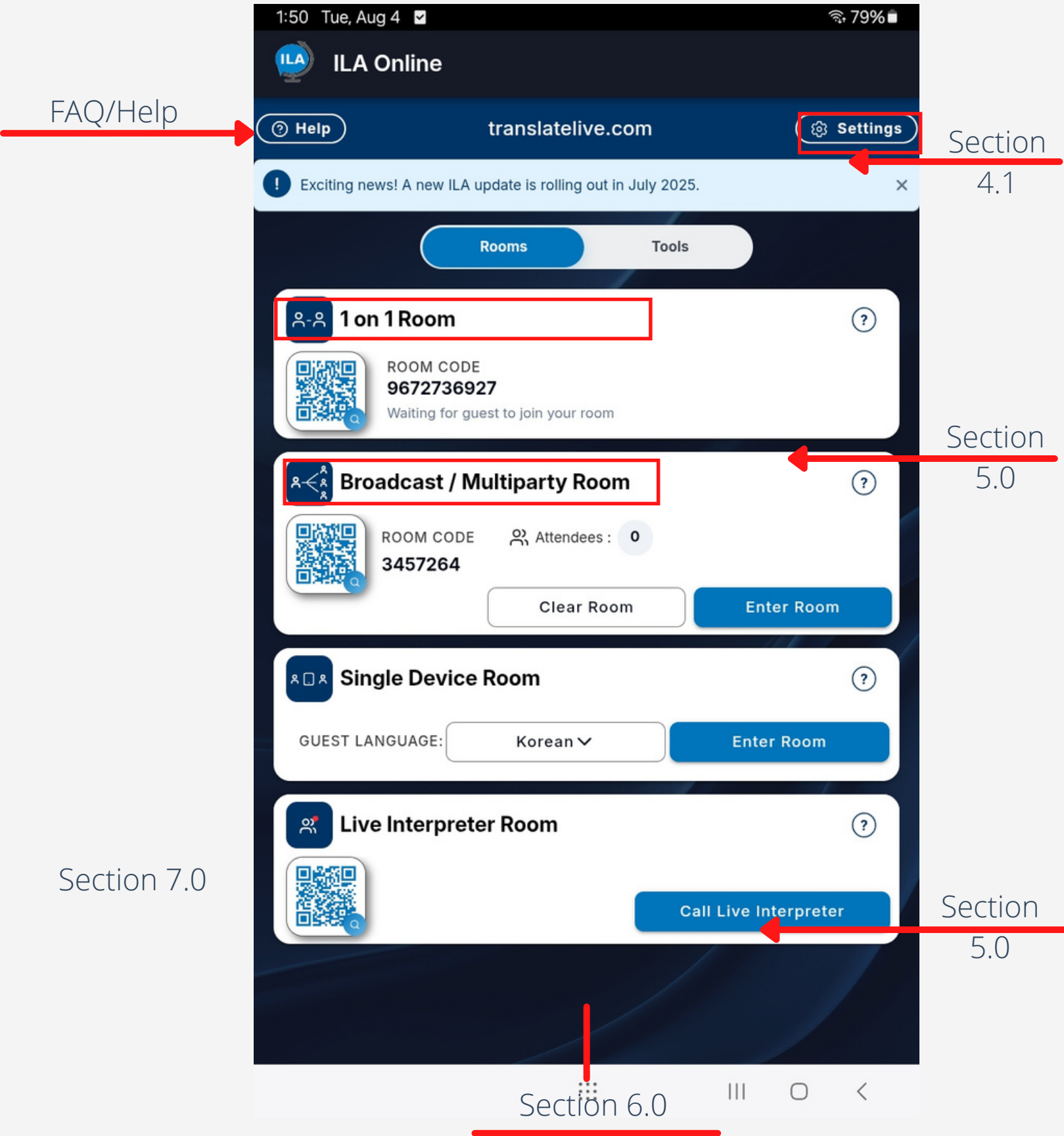
ILA Start Up

2.3

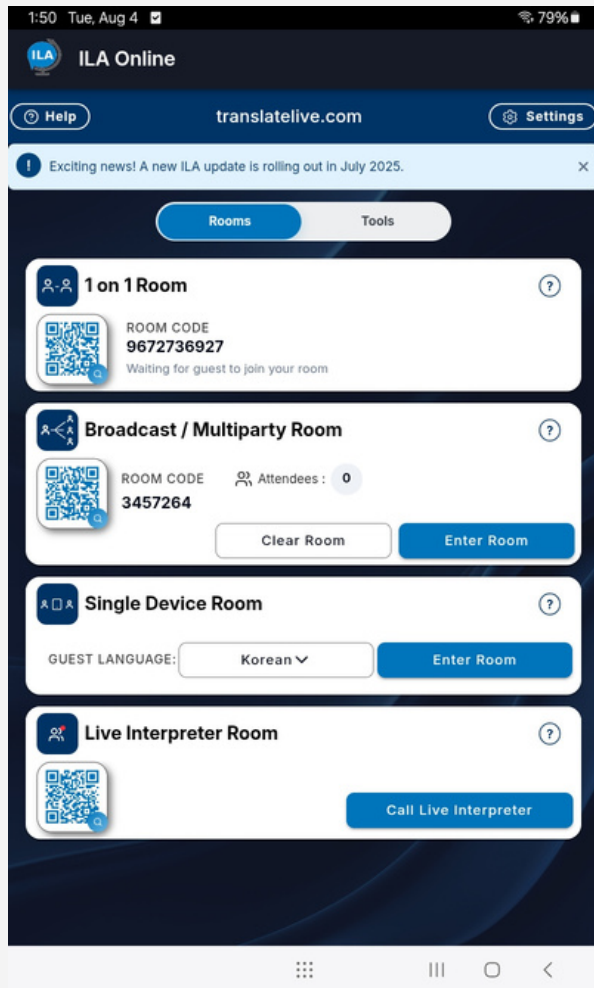


- 4) Open ILA App on both devices

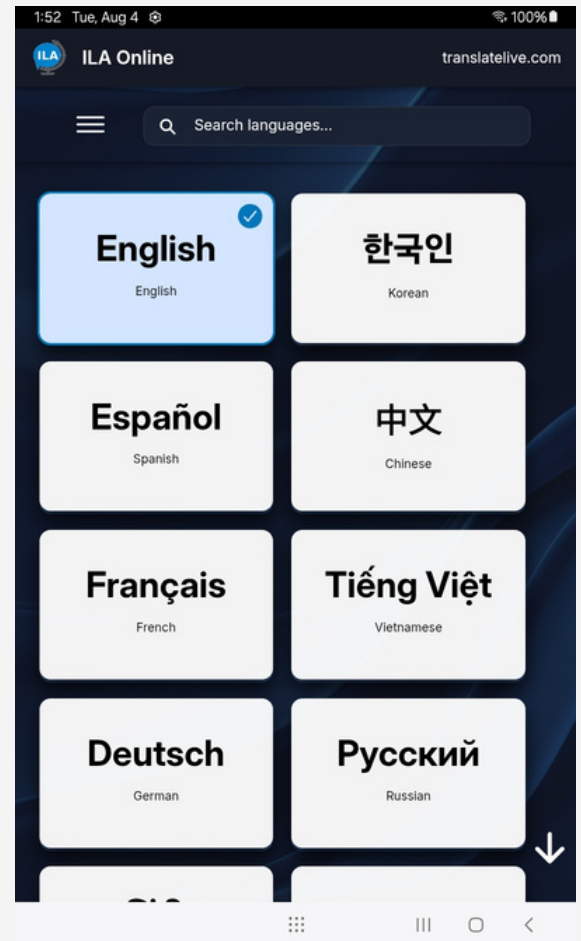
ILA Host Home Screen 2.4



ILA Pro 1-1 Room 3.0



ILA Host

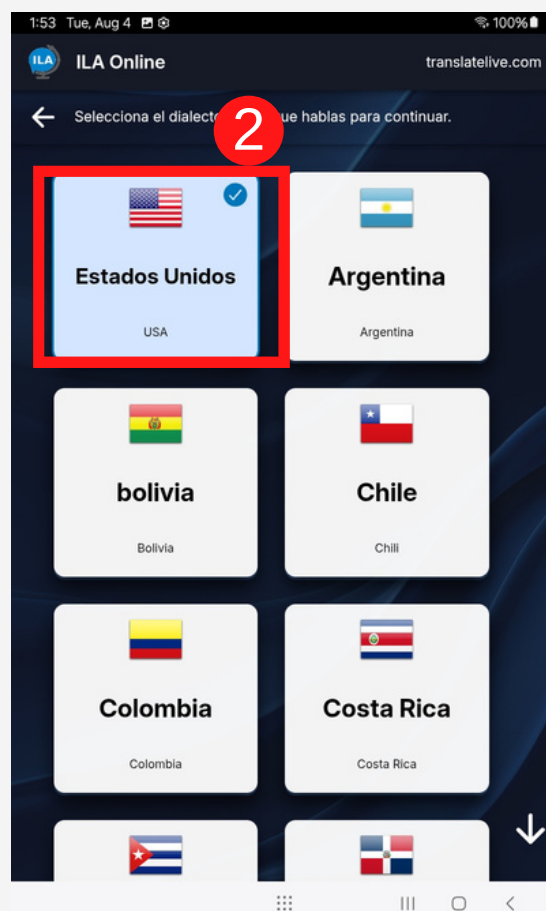


ILA Guest

Locate your ILA Host device and your ILA Guest Device as shown above.

3.1

Utilize search bar to look for specific languages



On the Guest Device, choose your language as well as Dialect. In the Example above we chose Spanish > United States



3.2

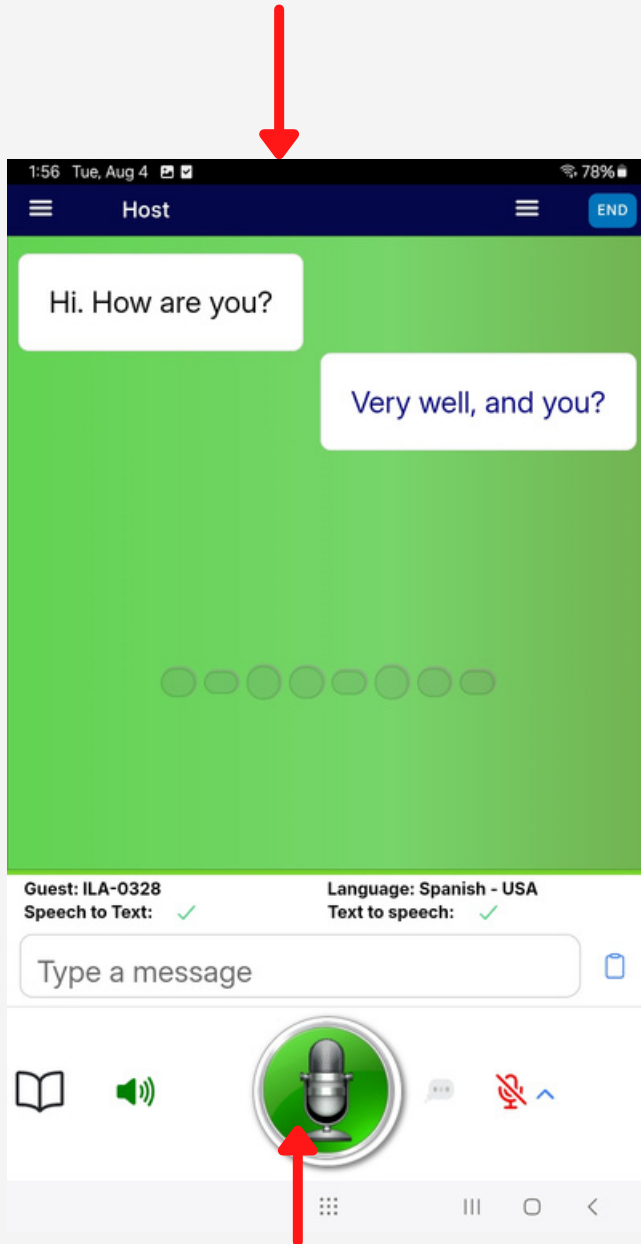


When languages have this icon, Text to Speech is not available.

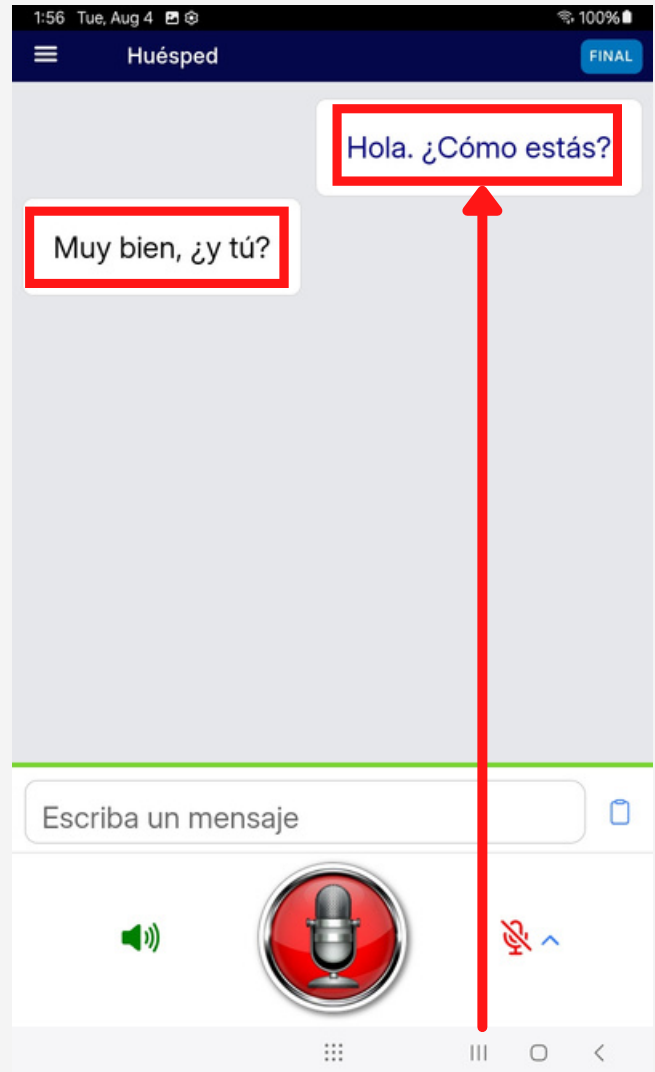
When languages have this icon, speech to text is not available and has to be typed.

3.3

- When your screen turns green, ILA is ready for translation.

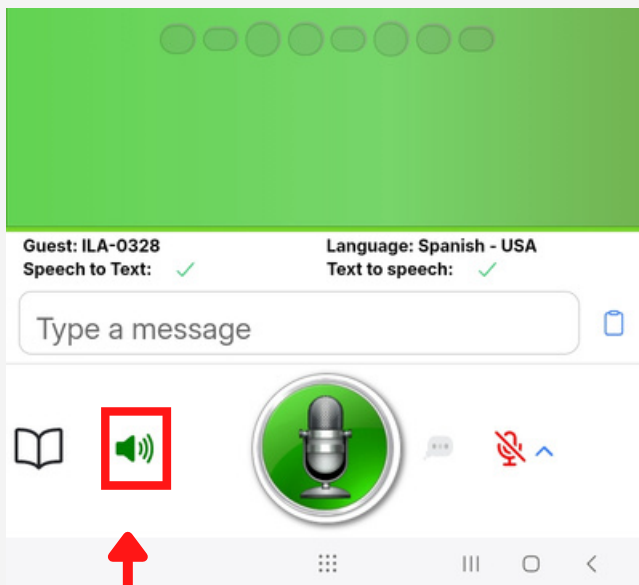


To communicate, simply press and hold the microphone located on the bottom of the screen.

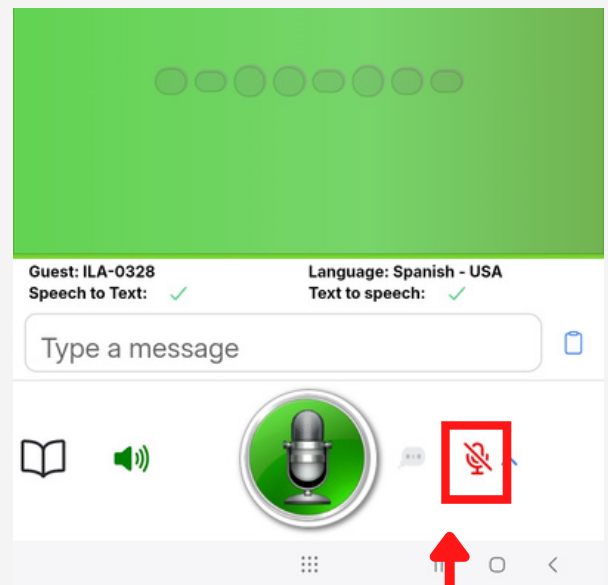


ILA will translate in real time. Both screens will display the translation to minimize confusion.

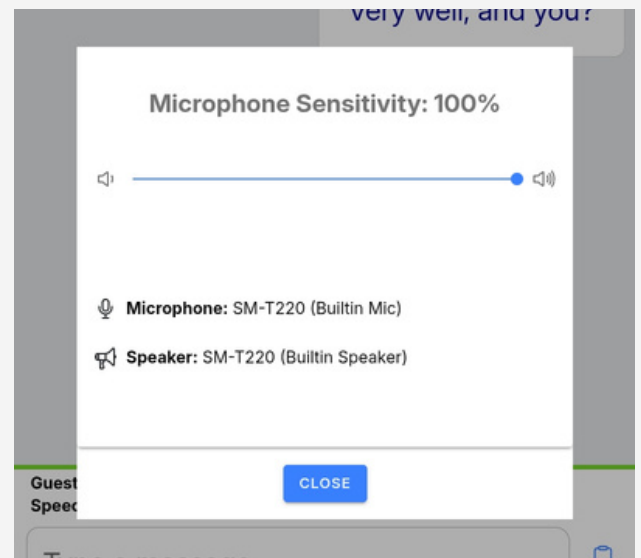
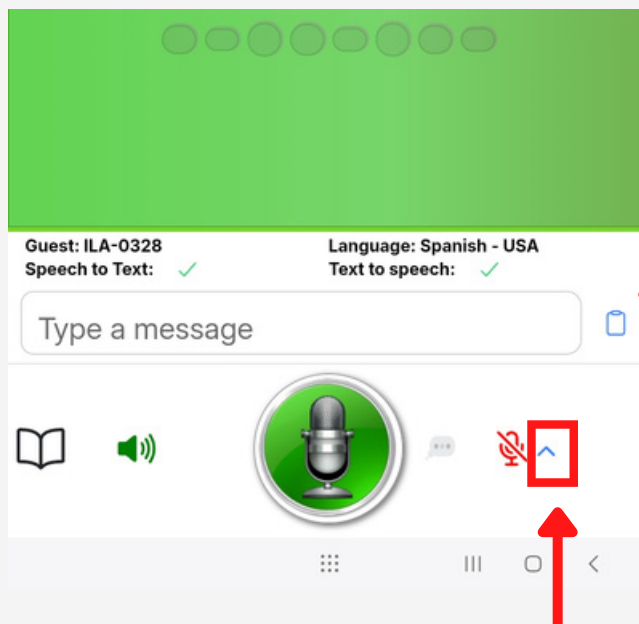
3.4



Toggle Text to Speech
On/Off



Turn "Keep Mic On" feature
On/Off

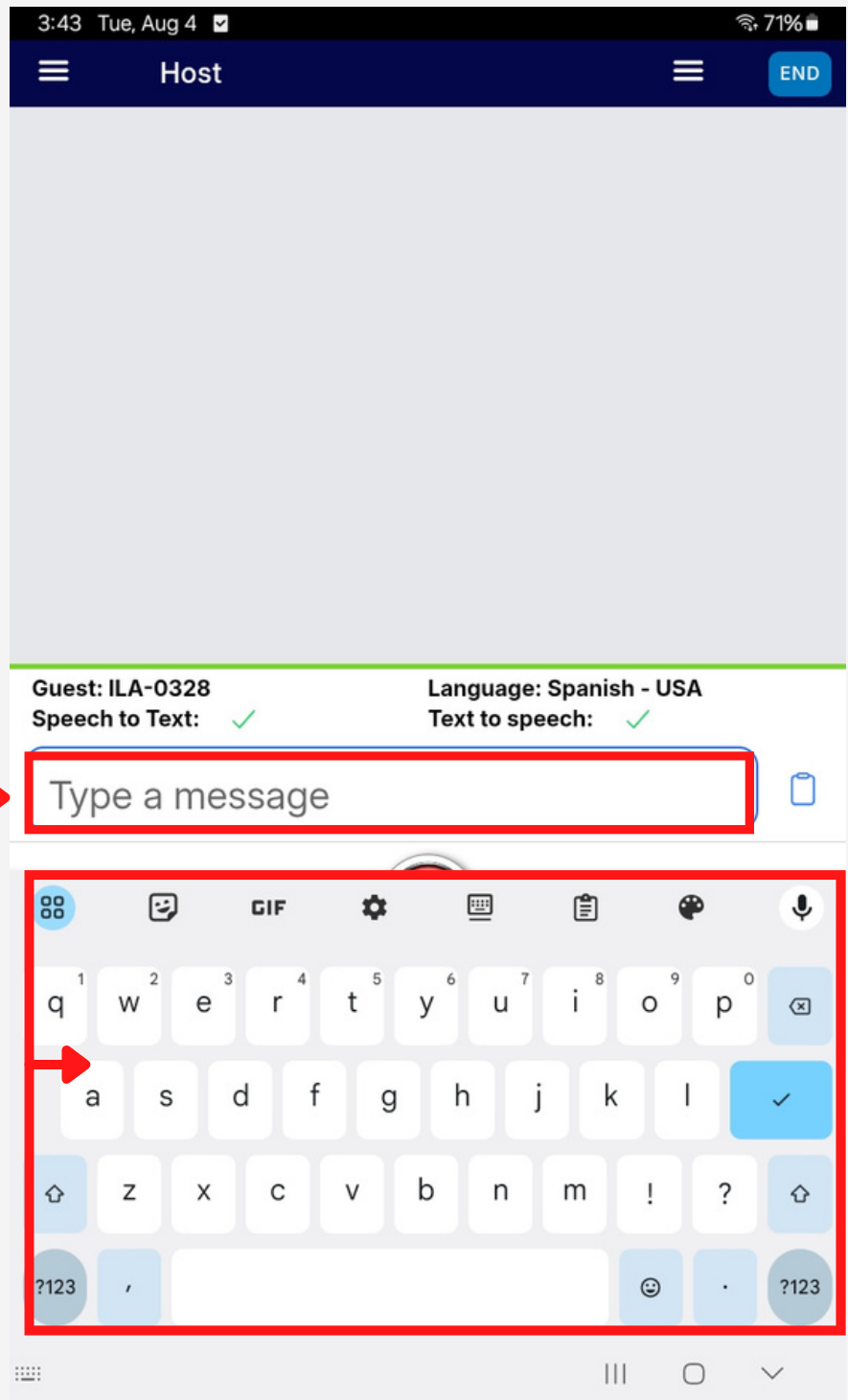


Pressing the small arrow will allow you to change the Microphone
Sensitivity.



3.5

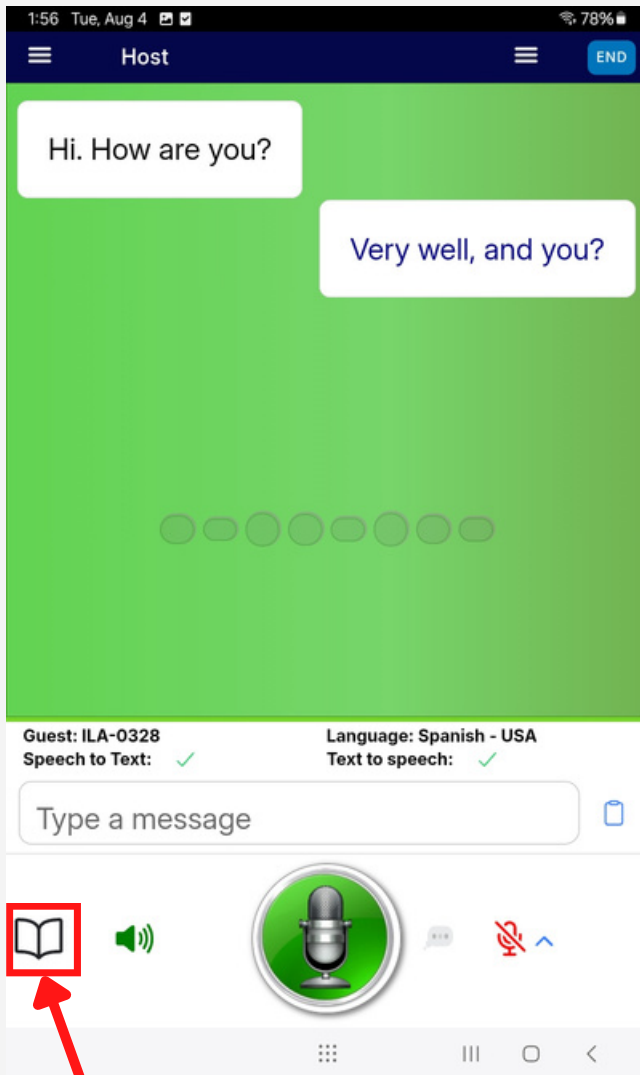
- To communicate via text, click on the message bar.



- Keyboard will pop up in the language chosen, if available.

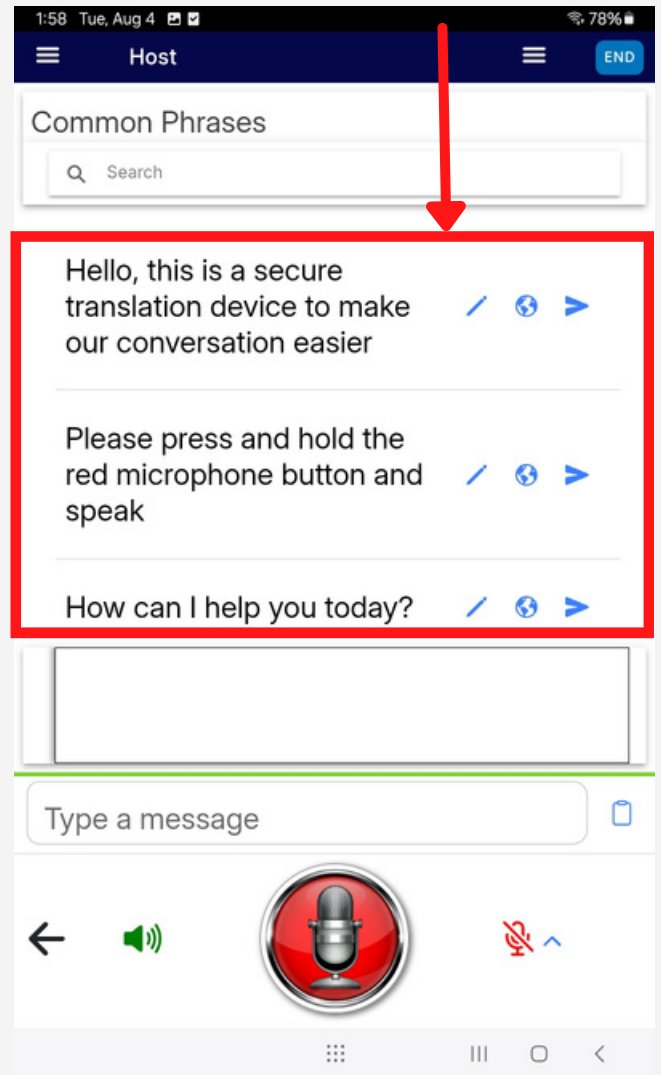
3.6 Sending Common Phrases

- Common Phrases will only be available on Host Device



- For Common Phrases, select the "Common Phrases" Icon

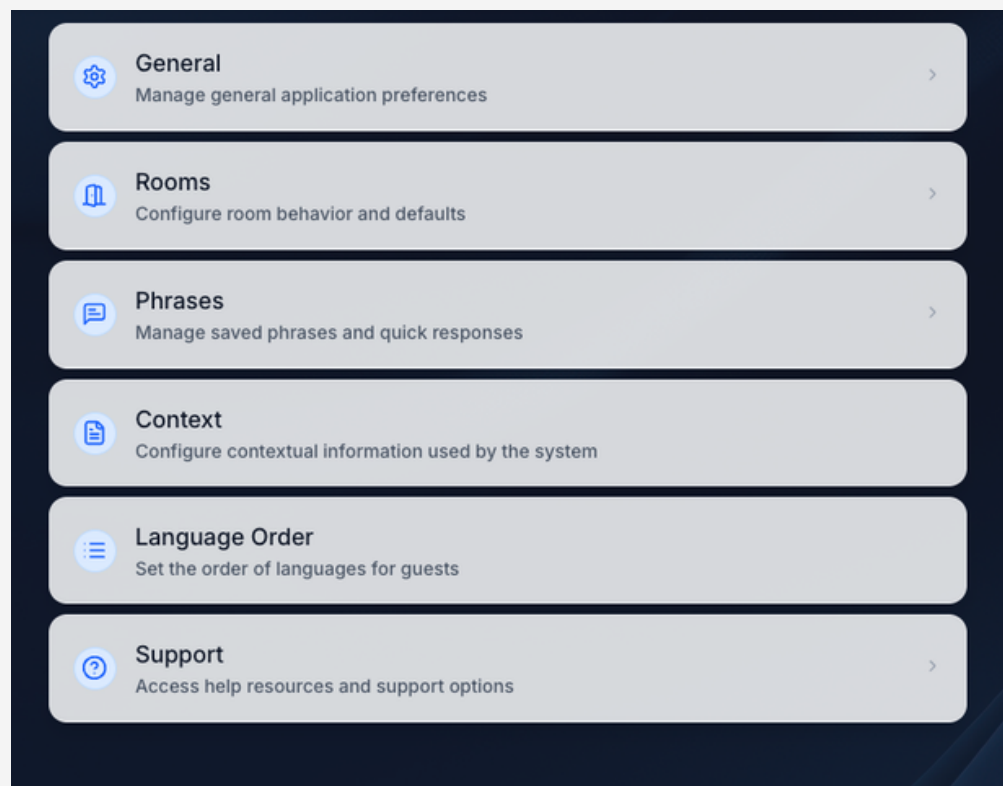
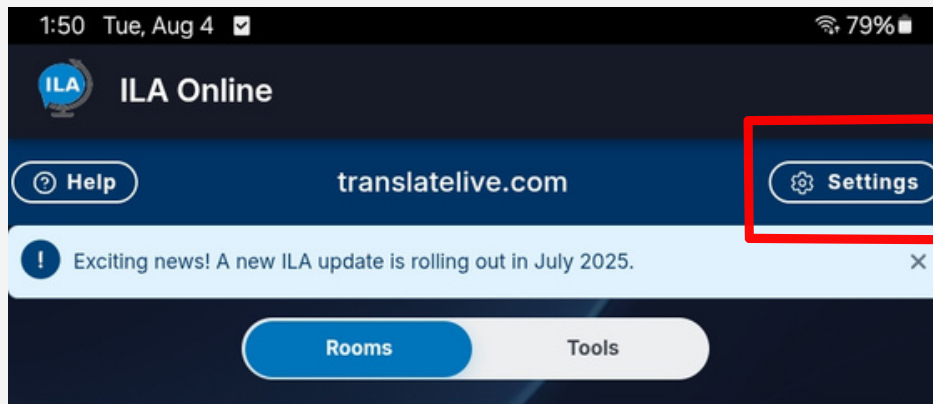
- Search for Common Phrases or select from the list below.



Settings

4.0

On the top right, open the settings by selecting the setting button .



General

4.1

4:07 Tue, Aug 4   67% 

Settings

ILA App by TranslateLive

[Help](#) [Back](#)

 **General** 
Manage general application preferences

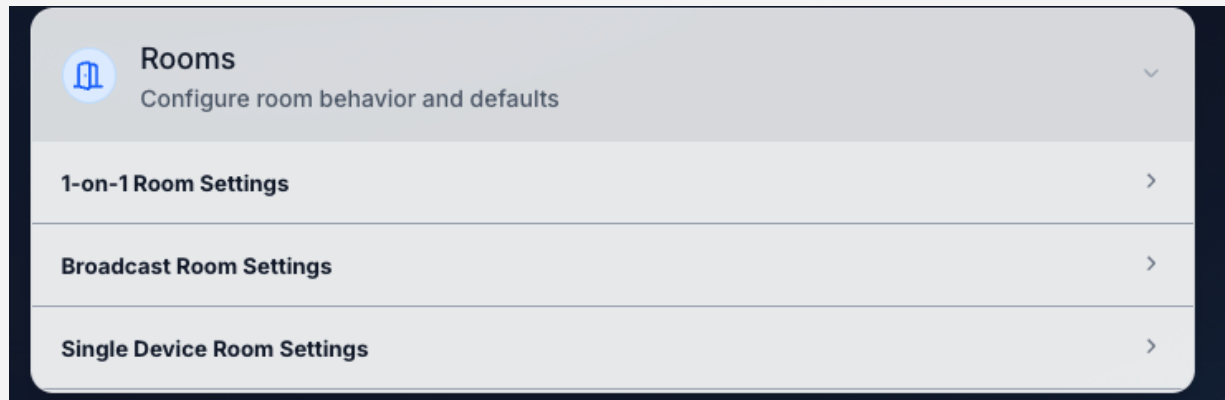
User Name ILA-6531

Location Enter Location

Host Default Language English - United Stat...

Rooms

4.2

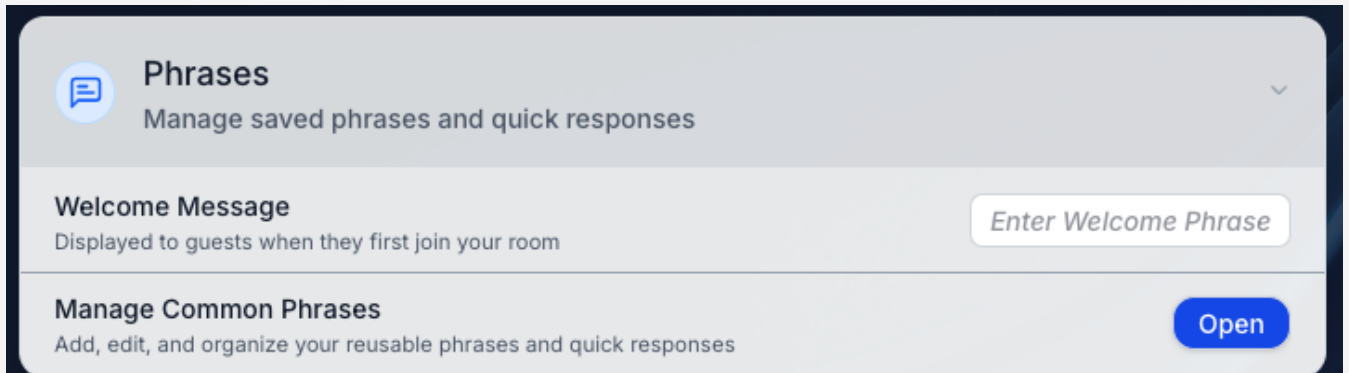


Under each Room Settings you can control things like Room Code, Host/Guest Text Settings and Host/Guest Audio Settings.

HOST AUDIO SETTINGS		?
Text to Speech On by Default	☒	
Microphone Sensitivity	100%	
Microphone	Press & Hold ▾	
HOST TEXT SETTINGS		?
Font Size	28 pt ▾	
Host Text Color	Black ▾	☒
Host Text Background Color	White ▾	☒
Guest Incoming Text Color	Dark Blue ▾	☒
Guest Incoming Text Background Color	White ▾	☒
GUEST AUDIO SETTINGS		?
Text to Speech On by Default	☒	
GUEST TEXT SETTINGS		?
Font Size	28 pt ▾	
Guest Text Color	Black ▾	☒
Guest Text background Color	White ▾	☒
Host Incoming Text Color	Dark Blue ▾	☒
Host Incoming Text Background Color	White ▾	☒

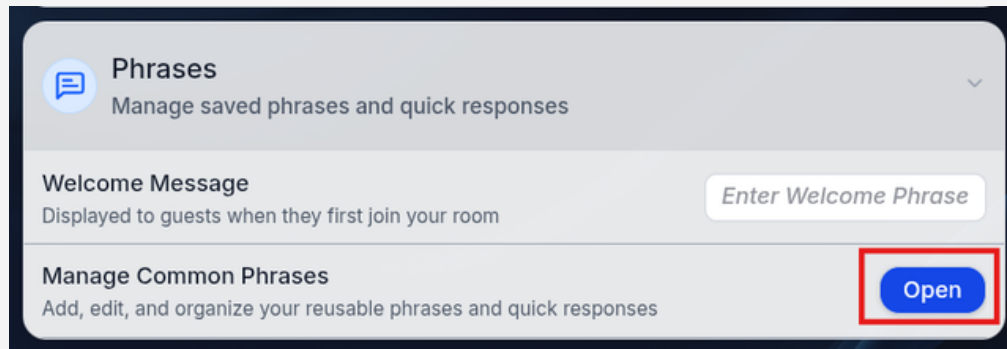
Phrases

4.3



Create Phrases

4.4



There are several things you can do under Add Phrase to customize your ILA.

- Common Phrases are your standard questions, statements, or phrases that you need to say on a regular basis to your Guests.
- Translation Helpers are to customize the translation of words or terms to be the translation you prefer. Each language can be individually set with your desired translation.
- Host Questions are for creating multiple choice questions. Create one and you can attach Guest Answers to it when that question is sent from the phrase glossary.
- Guest Answers are attached to their respective Host Question to fill out the multiple choice selection for your Guest to review.
- Categories are for grouping phrases and questions into an expandable section for easy management of your phrase glossary.
- Replacement Helpers are to customize the translation when you need specific words always to appear when a certain word is heard by the ILA, useful when names and names of places are not being heard accurately.
- Video URL is to play a video from a website on demand. Please note that the video will not be translated by the ILA.

Please go to <https://support.translatelive.com/customizing-your-ila> to learn more about each of these options

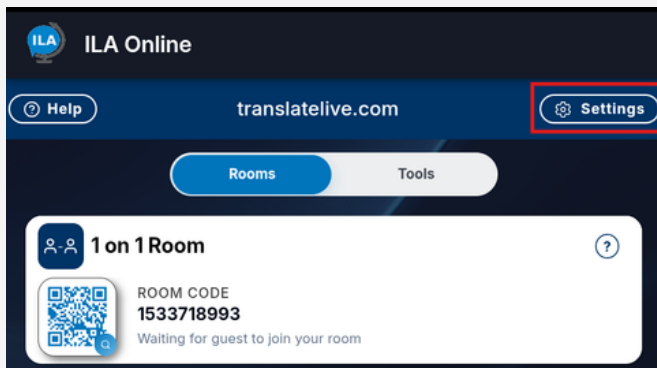
Add Welcome Messages 4.5

You can add a message or phrase to your ILA that will automatically be sent to the Guests whenever a new translation session is start.

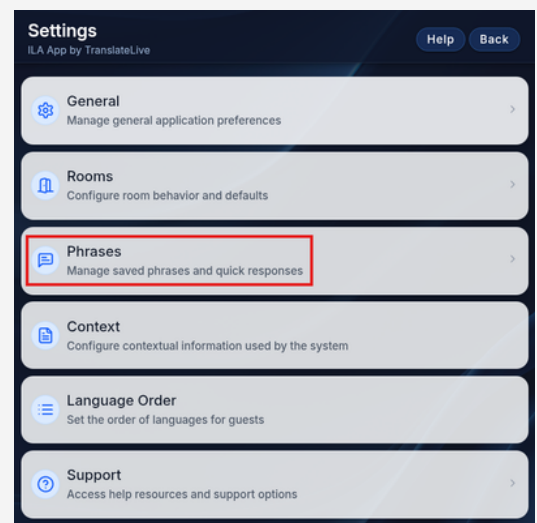
The Welcome Message will be sent on every translation session on the ILA, including in Broadcast Rooms, and a message mentioning the usage of the microphone may be confusing for your Guests reading that message when no microphone is available for Guests in Broadcast Rooms unless the Host gives access to the microphone.

Please keep in mind that there is a character limit of 101 for the Welcome Message.

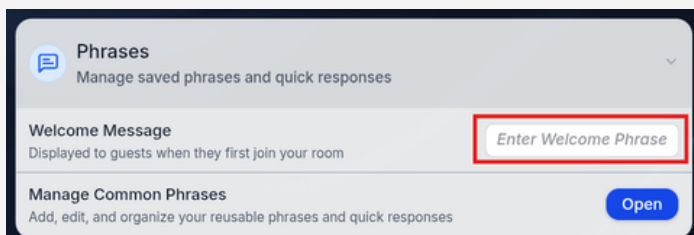
To add a Welcome Message to the ILA, tap on the Settings button in the upper-right corner on the Host's screen.



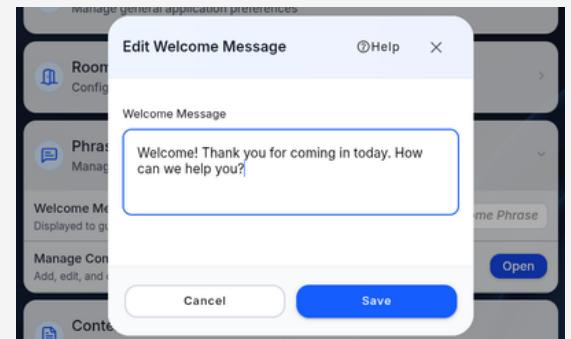
Tap on Phrases in the Settings menu.



Tap on the text field on the right for Welcome Message.



Type in your desired message in the text box and tap on Save.



Congratulations! You've now set your ILA's Welcome Message and are ready for your next Guest.

Context

4.6

Settings

HELP

Close

Context Settings

Add context words and phrases to improve speech recognition and translation accuracy

 Translation Style

Faithful ▾

Choose how translations should be generated. This setting controls the balance between literal accuracy and natural language flow.

 Translation Context

 Translation Context

Our translation engine can produce better results when it understands the context of your conversations. Tell us about your environment and the system will automatically adapt its translations to be more relevant and accurate. You may add a sentence with context that will help the engine guide the translation in the right direction.

What to include: Your industry, the type of conversations being translated, the setting (hospital, school, courthouse, hotel, etc.), and any other relevant details.

Tip: The more detail you provide, the better. For example: 'K-12 public school district, parent-teacher conferences, special education meetings, and front office interactions with Spanish-speaking families.'

Add a sentence or paragraph that describes the topic or setting of your conversation. This will be used to improve translation quality.

 Speech Key Words

 Speech Key Words

These are specialized words or phrases that help the speech recognition system better understand what people are saying. When you add context words, the system becomes more accurate at recognizing those specific terms. These are typically words that might otherwise be misheard or not recognized correctly. You can add up to 50 key terms

When to use them:

Technical terms: Add industry jargon like 'API', 'blockchain', or 'photosynthesis'

Names: Add person names, company names, or brand names frequently mentioned

Acronyms: Add abbreviations like CEO, NASA, or COVID-19

Domain-specific words: Medical terms, legal terminology, or specialized vocabulary

TranslateLive, Kubernetes, acetaminophen, Salesforce, GDP

Enter a word or phrase (e.g., TranslateLive)

Add

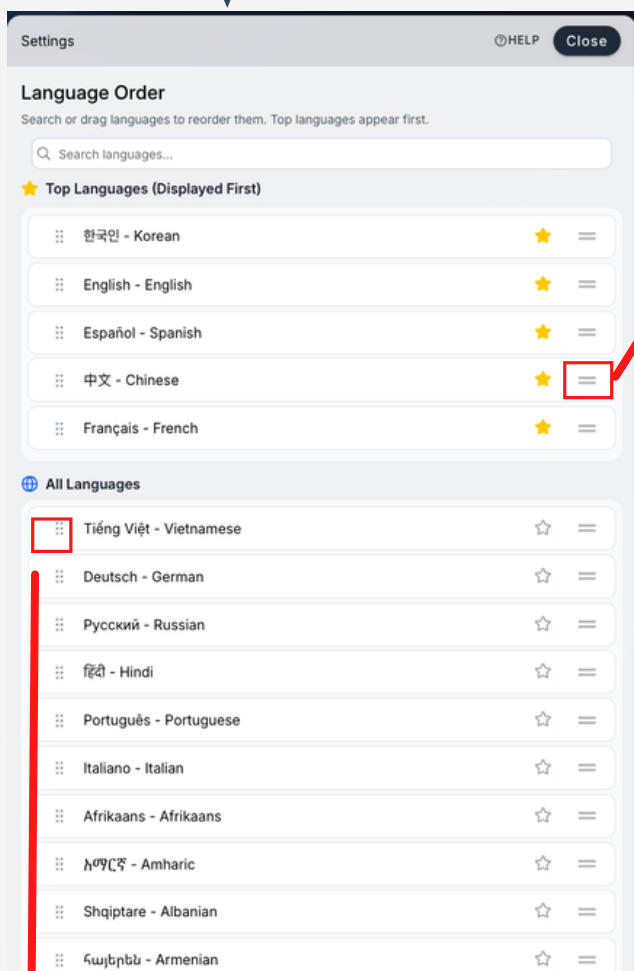
Added Speech Words (0 / 50)

No speech key words added yet. Add words above to improve speech recognition.

Language Order 4.7

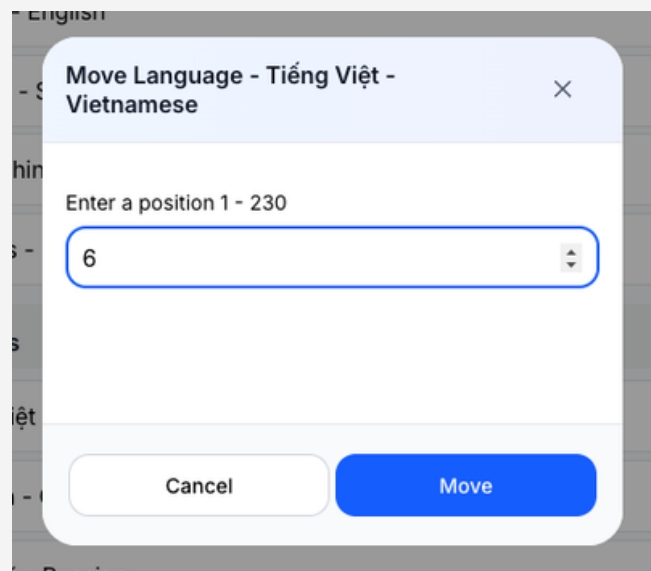
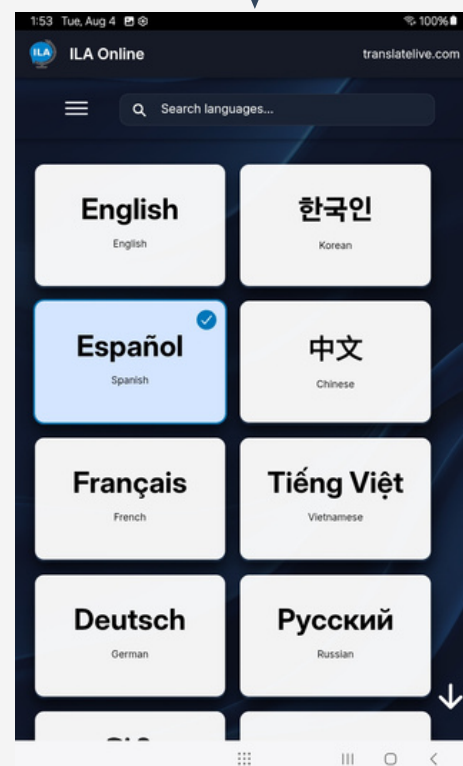
Under "Language" tab, set the order of the languages displayed on language selection screen.

Rearrange Language List



Drag and drop the language throughout the list.

Language List

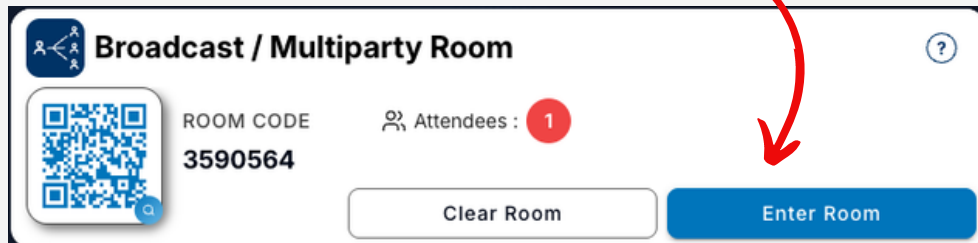


By selecting a language, you can type the position you would like to move it to. ie. Inputting the number 2 will move that language to the 2nd slot.

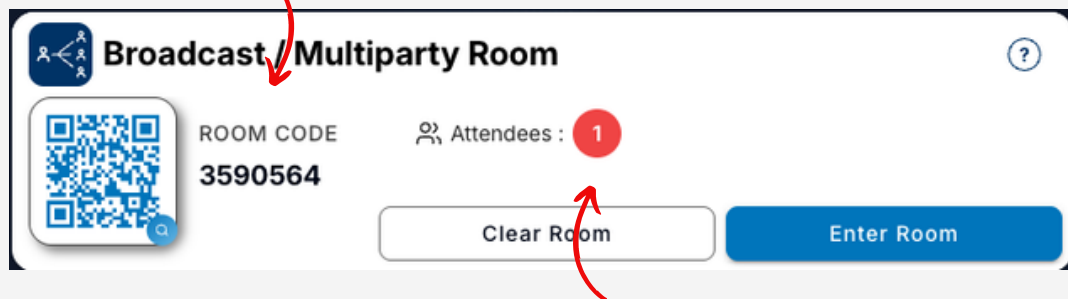
Broadcast Mode

5.0

Host an ILA Broadcast room by selecting this button.



Broadcast code is the code guests will use to join your Broadcast room



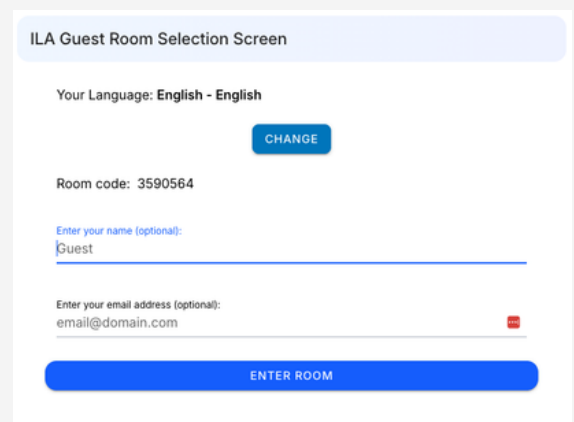
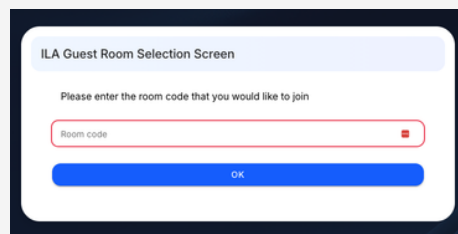
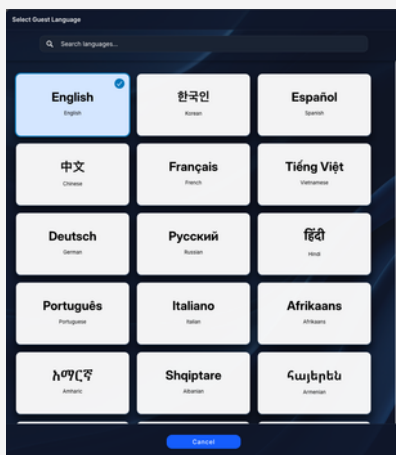
This icon shows you how many people have joined your Broadcast Room

Guests can join a Broadcast Room 5.1

3 different ways.

Going to ILA Domain

- Navigate to www.123ila.com
- Select a Language and Dialect
- Enter the Broadcast Room number
- Enter Name (optional)



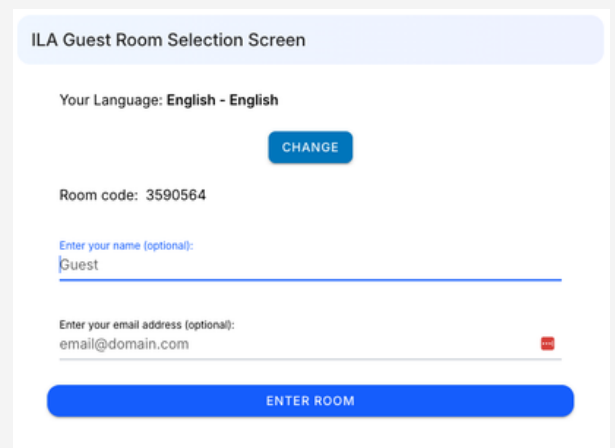
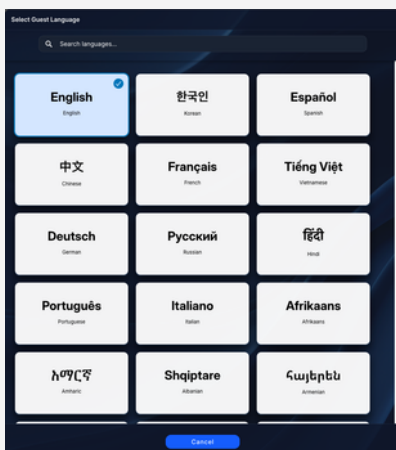
Using Link

- Guest goes to shared Link URL
- Select a Language and Dialect
- Enter Name (optional)



Using QR code

- Guest scans QR Code
- Select a Language and Dialect
- Enter Name (optional)

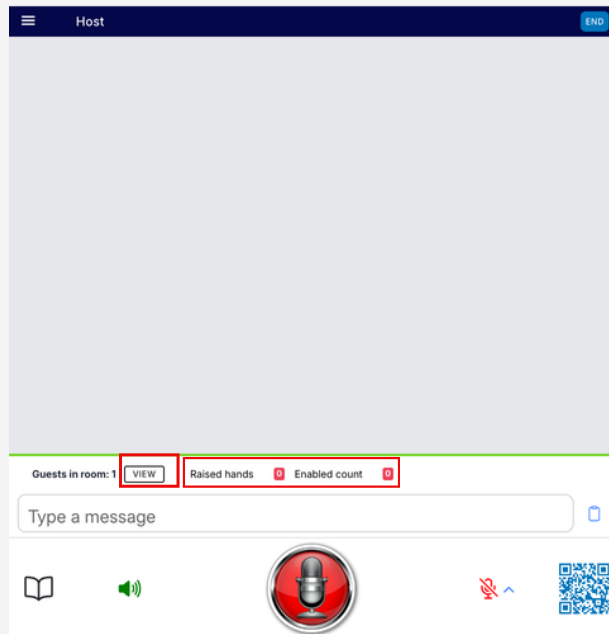


Broadcast Mode

5.2

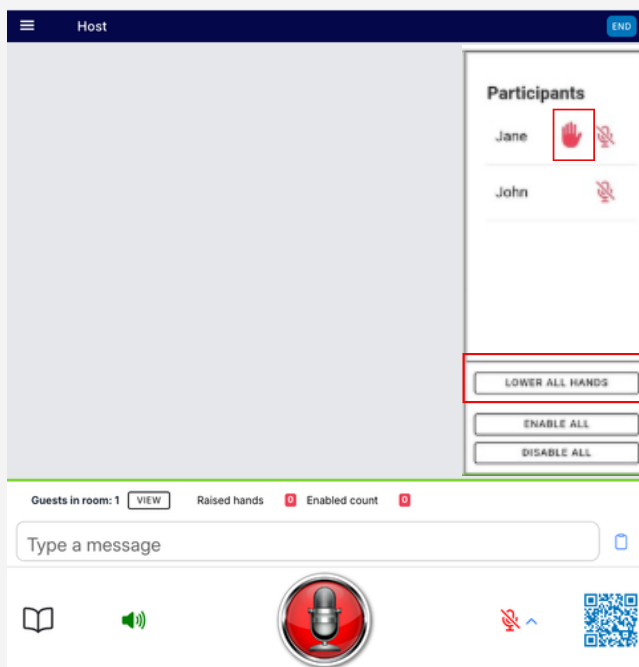
Host

Guest



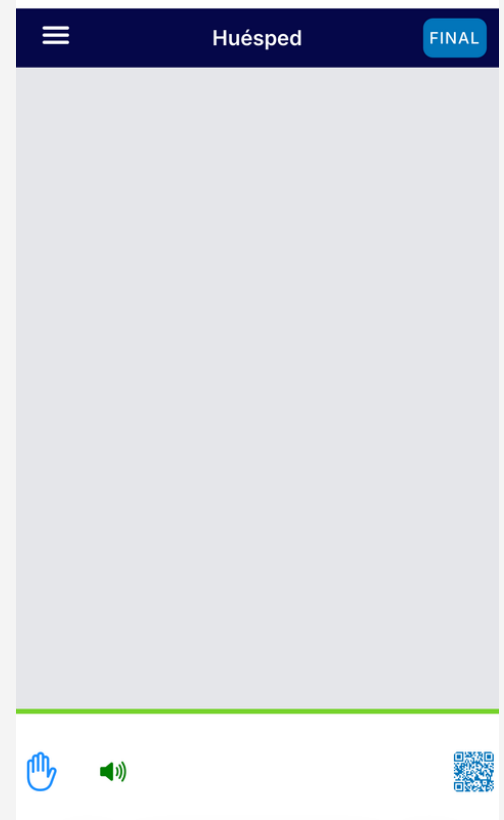
Select this button to view room participant list.

This section shows the number of guests who have requested to speak as well as the number of guests that currently have permission to speak



Approve requests to speak by selecting the raise hand button

"Lower all hands" will disapprove all requests to speak. You may also enable or disable all guest mics.

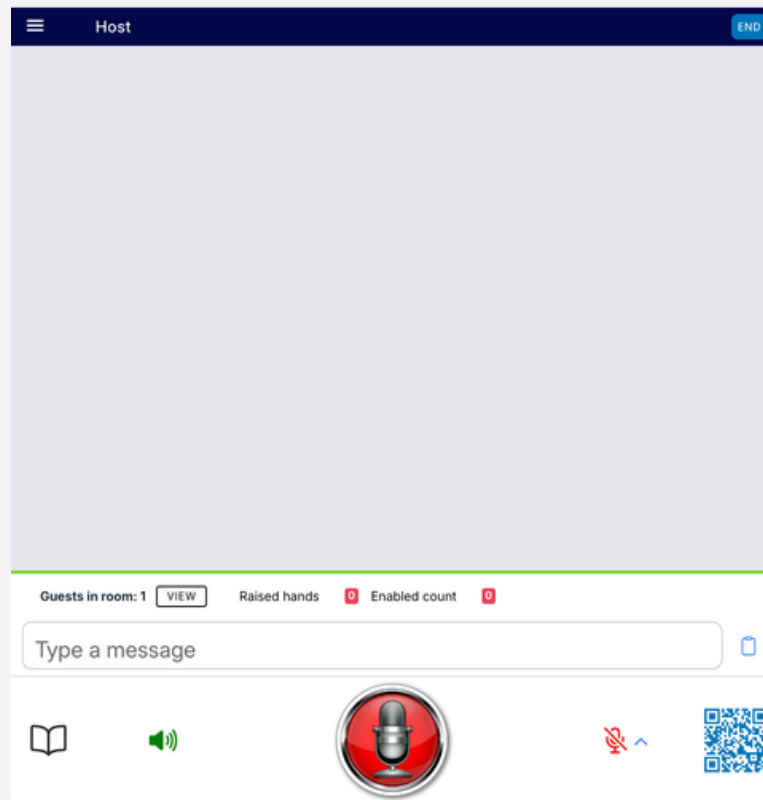


Raise your hand to request permission to speak.

Broadcast Mode

5.3

**Broadcast Hosts will have speech to text capabilities at all times.
Guests must request permission to speak.**

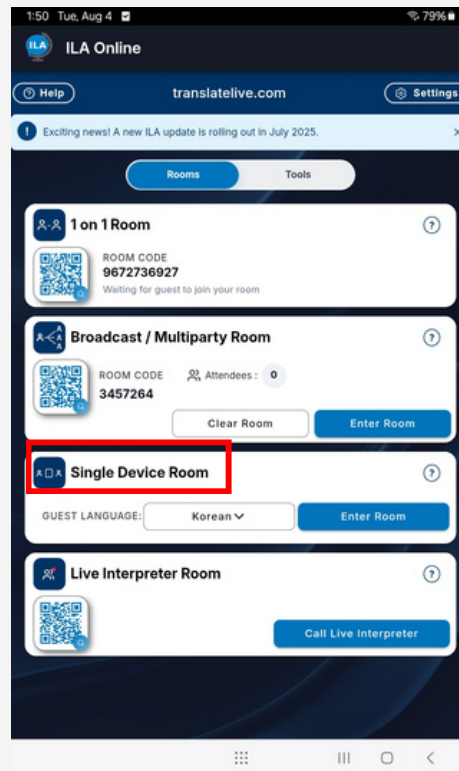


Touch and hold the Mic button while you speak. The button will turn green, letting you know it is actively listening.

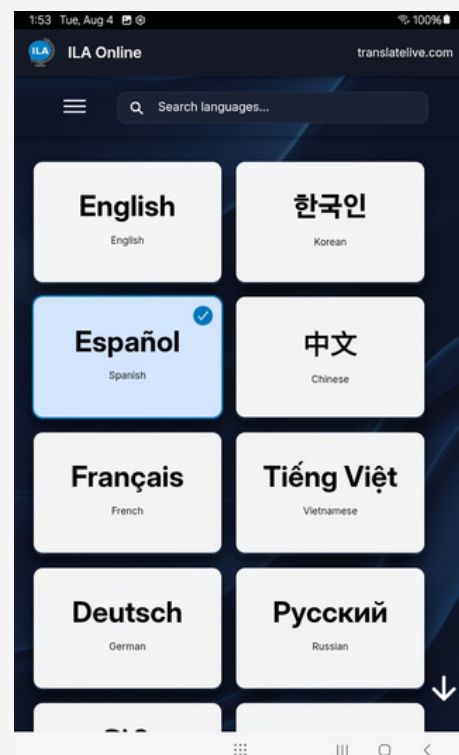
You may watch the translation in real time to confirm accuracy.
Be sure to speak clearly, slowly, and use full sentences.

When the meeting is over, simply select the "End" button located on the top right of the screen.

Single User Room 6.0



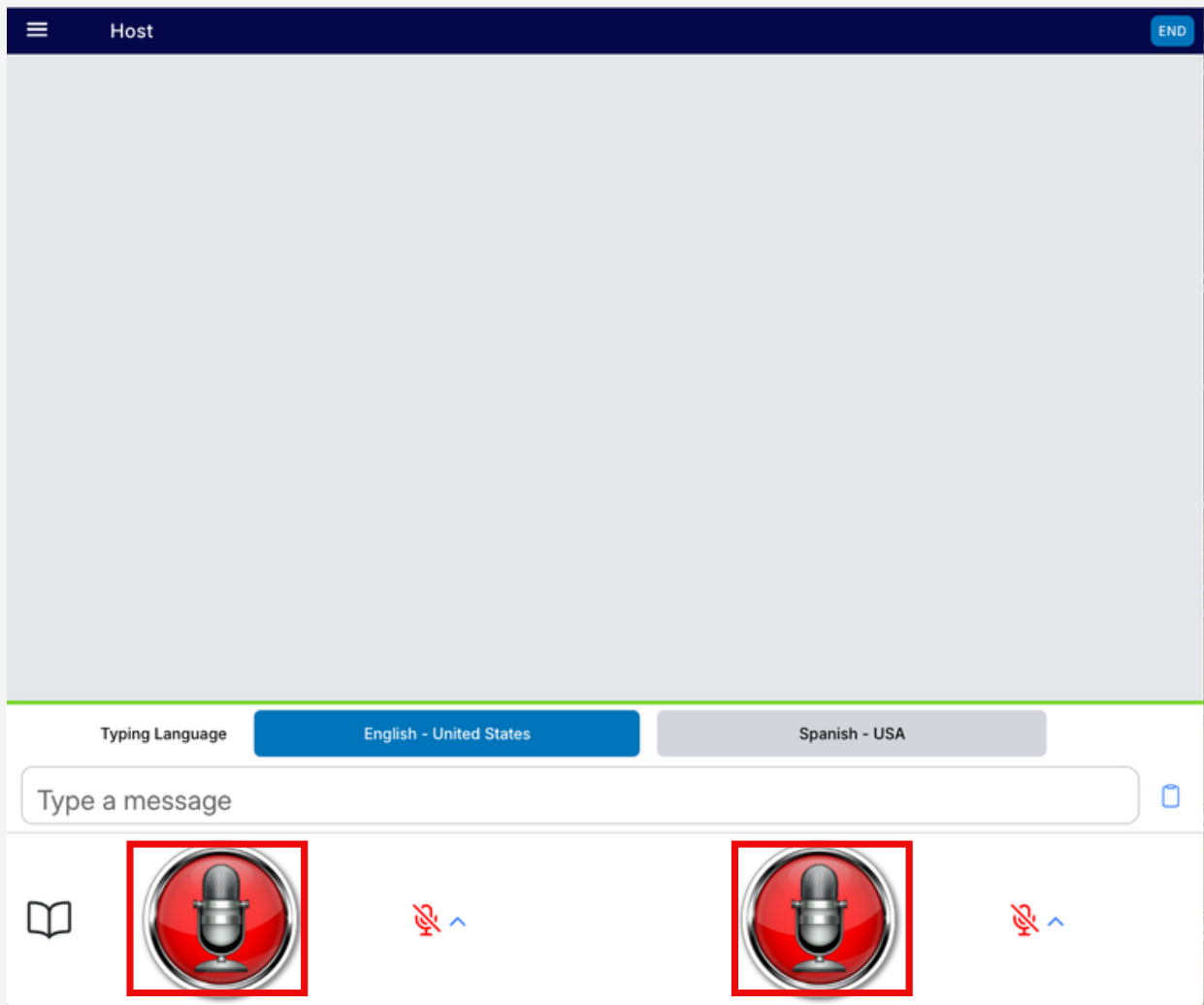
Join a Single User Room by selecting the “Enter Room” button.



Select Guests Language

Single User Room

6.1

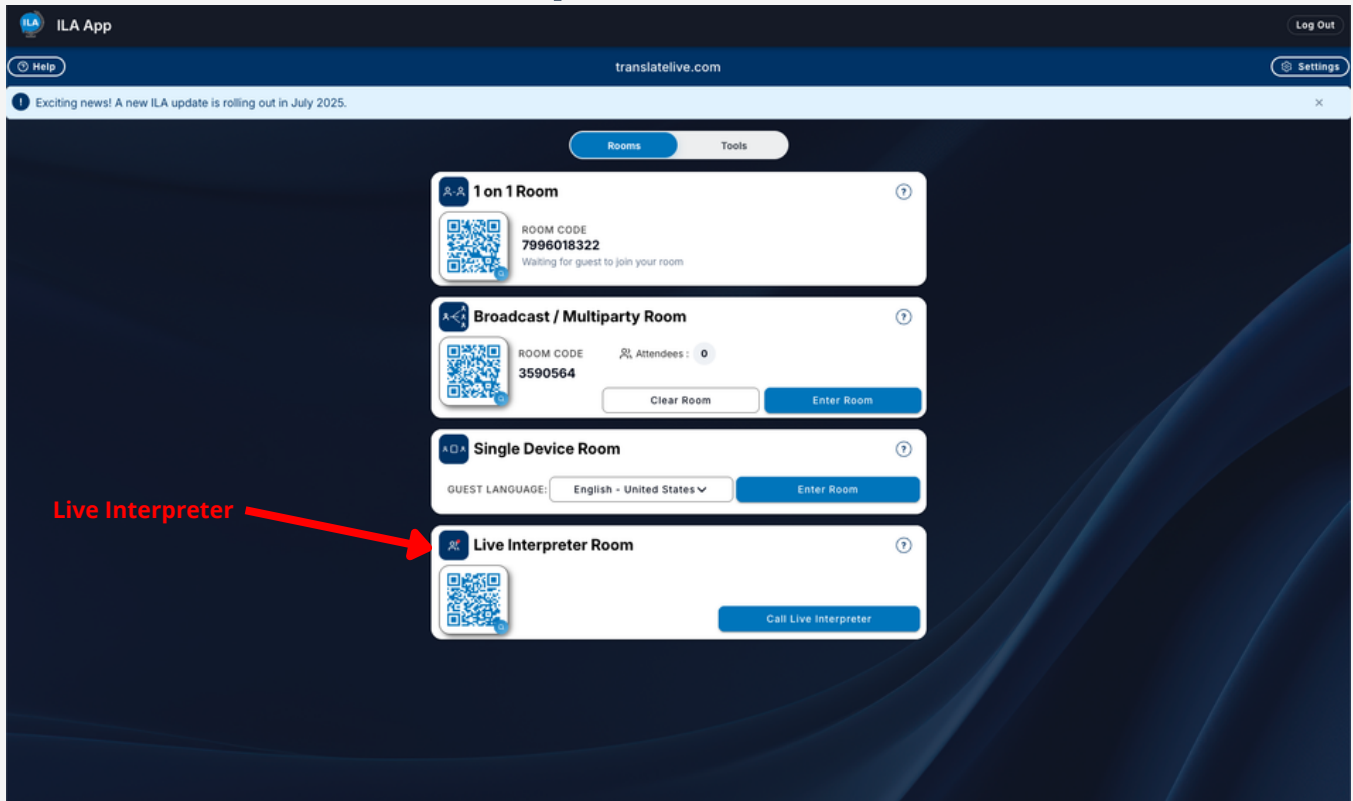


Host Mic

Guest Mic

The host and guest can now communicate using the same device.

Live Interpreter Room 7.0

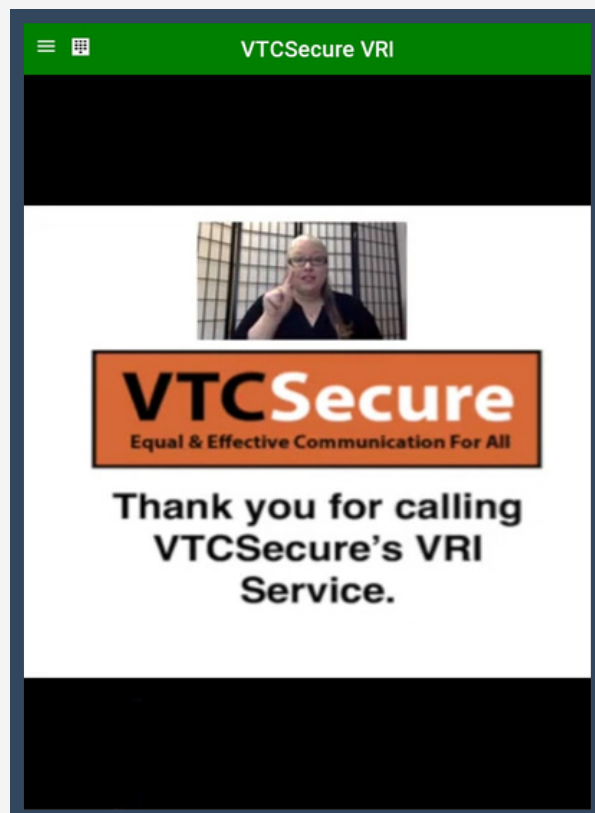


When necessary, calling for a live interpreter is one click away!

Simply click our live assistance button located on the bottom of the hosts menu screen.

You will be directed to the following page where you will be connected to a Live Interpreter.

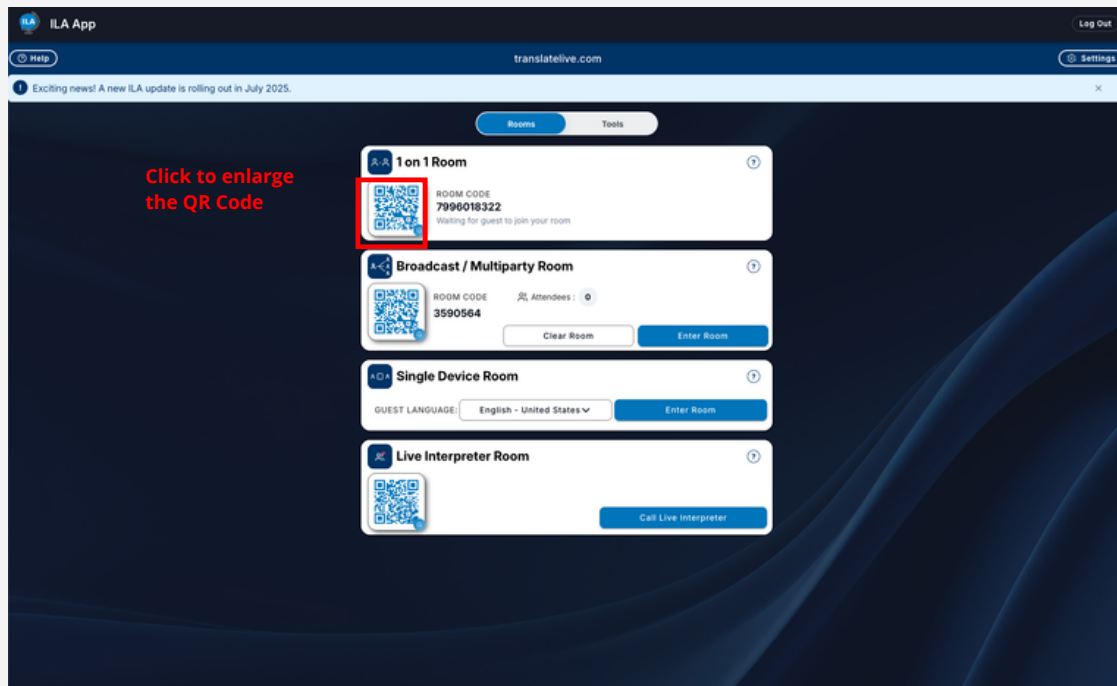
*You will be directed to our Demo link. For more information about these services, contact us at support@translatelive.com



QR Code

8.0

View your QR Code by clicking on the QR Code icon



Once enlarged, you will have the ability to copy your QR Code link or Generate a PDF

1) The best cases for effective communication using ILA is for direct back and forth communication between two languages or transcriptions for two people using the same language.

2) Speak clearly and enunciate your words.

3) Speak in one continuous sentence without long pauses.

4) Speak in full sentences with as much context as possible.

5) Don't use slang, metaphors or colloquialism as often, sometimes those are translated literally.

6) Minimize background noise.

7) Verify speech to text is accurately understanding your voice by reading the translation on your screen.

8) If what you are saying is not being translated correctly you can:

- Repeat
- Spell out
- Type it